



## **RESERVATION AND CANCELLATION POLICY ALEXANDER RESTAURANT**

### **RESERVATIONS**

To make a reservation at Alexander please book your table online at [www.padaste.ee](http://www.padaste.ee)

For reservations you can also call us at +372 45 48 800 or email us at [info@padaste.ee](mailto:info@padaste.ee)

Reservations for up to 6 guests can be made online. For 7 or more guests reservation requests must be made via email.

As a resident guests you can make your restaurant reservations when booking your accommodation or during your stay through our Maître D', Receptionist or Guest Relations Manager.

### **CHEFS' TABLE (available as of 1 May 2011)**

Our chefs' table in the kitchen seats 2 guests. Reservations for the chefs' table can be made until 24 hours ahead. Please reserve via email at [info@padaste.ee](mailto:info@padaste.ee). We require credit card details as a guarantee for your reservation of the chefs' table.

### **LARGER GROUPS**

For parties of 7 or more we serve the same menu for all guests and the menu has to be pre-ordered. Reservations are final. We require a guarantee by credit card or company letter.

### **CANCELLATION POLICY**

*Regrettably our experience dictates this precaution.*

For parties of 1 to 6 guests; the customer has to cancel at the latest 48 hour before. In the event this is not honored we will charge 10 EUR – 156.44 EEK per person as a cancellation fee.

Reservations for parties of 7 or more guests and for the chefs' table are final and cannot be cancelled. The pre-ordered menu will be fully charged in case of a cancellation.