

# RESERVATION AND CANCELLATION POLICY ALEXANDER RESTAURANT

# RESERVATIONS

To make a reservation at Alexander please book your table online at <a href="www.padaste.ee">www.padaste.ee</a>. For reservations you can also call us at +372 45 48 800 or email us at <a href="mailto:info@padaste.ee">info@padaste.ee</a>.

Reservations for up to 6 guests can be made online. For 7 or more guests reservation requests must be made via email.

As a resident guests you can make your restaurant reservations when booking your accommodation or during your stay with our Maitre D', Receptionist or Guest Relations Manager.

### COMMUNAL CHEF'S TABLE

The Communal Chef's Table at Alexander Restaurant seats maximal 14 guests. Reservations for the Communal Chef's Table can be made until 24 hours ahead. Please reserve via email at <a href="info@padaste.ee">info@padaste.ee</a>. We require credit card details as a guarantee for your reservation of the Communal Chef's Table.

# LARGER GROUPS

For parties of 7 or more we serve the same menu for all guests and the menu has to be pre-ordered. Reservations are final. We require a guarantee by credit card or company letter.

# **CANCELLATION POLICY**

Regrettably our experience dictates this precaution.

For parties of 1 to 6 guests; the customer has to cancel at the latest 48 hour before. In the event this is not honored we will charge 15 EUR per person as a cancellation fee.

Reservations for parties of 7 or more guests and for seats at the Chef's Table are final and cannot be cancelled. The pre-ordered menu will be fully charged in case of a cancellation.

In case of a no-show a cancellation fee of 50 EUR per person applies.

